



SERVICE HOTLINE

REFERENCE NUMBER: 84/2017

13 April 2017

Johannesburg
Stock Exchange

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COLOCATION ACCESS TIME CHANGES

Following consultation with clients we will be revising the start time for all planned changes to a client's rack in the JSE Colocation data center.

Access to the colocation environment for planned changes will now be permitted from 18:00 daily, an hour earlier than the previously permitted access start time of 19:00.

If access is required during trading hours the current emergency change process will need to be followed.

The current booking procedure must still be adhered to for planned or emergency changes, these should be booked through the Client Services Centre at CustomerSupport@jse.co.za or +2711 520 7777 between 06:30-19:00 weekdays and +27 83 611 9315 afterhours.

Please refer to the below link for details around the Colocation service.

[JSE Colocation Services Documentation](#)

Markets/ Service (s):

Colocation Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Center
+27 11 520 7777 or
customersupport@jse.co.za

Issued By:

Trading & Market Services Division